Seminole County Library Advisory Board

June 24, 2024

Seminole County Library Advisory Board strongly recommends the Seminole County Board of Commissioners direct the following improvements to the Seminole County Library Website:

- 1. Make the Seminole County Library Website easily and obviously visually distinguishable from the rest of the county websites, so that residents can tell they are in the Library's webpage.
- 2. Include the Seminole County Library on the County's main webpage, in Quick Links along with other services for residents, such as Animal Services, Building Permits, or Pay a Water Bill. The Library was included in these links in the past and was removed.
- 3. The website should be designed to promote and provide access to the Library's digital content for residents. As a direct delivery source, the design should support the function rather than trying to fit the content into a preset template for any webpage without direct service delivery function.
- 4. A search feature on the Library's website should search the Library's website, but not search the entire County's website, to reduce the frustration of residents not receiving useful results for their search.
- 5. The search bar on the Library's website should include the ability to perform a simple search on the Library's online catalog.
- 6. Libraries should use the county owned domain http://seminolelibrary.org/ for the primary website. User shouldn't be redirected deep within the county's traditional website.
- 7. The heading hierarchy (breadcrumbs) needs to be reduced so that viewing on a phone doesn't result in a screen full of heading links to non-library related content and organizations including other county departments.

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